

firmus energy

Network Business

Gas Tariff



A4-A5 Fergusons Way, Kilbegs Road,
Antrim, BT41 4LZ
Customer Service: 0330 024 9000
www.firmusenergy.co.uk

The table below shows the tariff for firmus energy Network Business Gas customers from 1st April 2023

firmus energy Network Business Gas Tariff		Effective 1st April 2023
		Pence per kWh (ex VAT)
IC1		12.051

firmus energy Network Business Gas Tariffs Terms and Conditions

- Our business gas tariff is subject to a successful credit check.
- Payment terms are 28 days from the bill date and payment by variable Direct Debit is mandatory.
- Direct Debit failures will incur a charge of £7.50 + VAT. Two consecutive Direct Debit failures may result in firmus energy terminating this agreement and your supply may be disconnected.
- Failure to pay debt owing to firmus energy may result in firmus energy passing your information to debt recovery agents and where appropriate law enforcement authorities.
- We may share the information we have about you with relevant industry organisations based on agreed industry processes.
- Tariff prices are subject to VAT charged at the applicable rate and CCL (climate change levy) where applicable. Prices may be subject to changes in taxes or other changes, which we are required to make by law, and will be passed through at the required rate.
- The Company may change the terms and conditions of the Agreement by providing the Customer with 21 days' notice in writing. If the Customer does not wish to continue with the Agreement as a result of the change, the Customer must notify the Company of this within this 21 day period. If the Customer does this, the change will not take effect and the Agreement, in its unchanged form, will terminate 28 days from the date of receipt by the Company of the Customer's notification. If the Customer does not reply within the 21 day notice period, the change will be applied to the Agreement without further notice.
- firmus energy Supply terms and conditions apply.

Independent information and advice can be obtained from The Consumer Council, Floor 3, Seatern House, 28-32 Alfred Street, Belfast, BT2 8EN. Tel: 0800 121 6022, Textphone: 028 9025 1600, E-mail: contact@consumerCouncil.org.uk

The European Energy Consumer Checklist is a set of questions put together by the European Commission to allow consumers to compare information on energy markets across member states. Further information is available on request or at www.firmusenergy.co.uk/publications

Guaranteed Service Standards: Under the Gas (Individual Standards of Performance) Regulations (Northern Ireland) 2014, all gas companies in Northern Ireland must observe a set of agreed guaranteed service standards. A copy of these guaranteed service standards is available on request or can be found on the firmus energy website www.firmusenergy.co.uk/gss

At firmus energy we understand that no two customers are the same. We introduced our firmuscare scheme to make life easier for customers who have special requirements. Further information is available upon request or at firmusenergy.co.uk/firmuscare

If you smell gas or suspect a gas leak please report this immediately to the 24 hour Northern Ireland Gas Emergency Service on 0800 002 001, minicom/textphone 0800 7314 710.

firmus energy natural gas network

