

Greater Belfast Business Gas Tariff (Online)



A4-A5 Fergusons Way, Kilbegs Road,
Antrim, BT41 4LZ
Customer Service: 0330 024 9000
www.firmusenergy.co.uk

The table below shows the tariff for Greater Belfast Business Gas customers from 1st April 2023:

	firmus energy Greater Belfast Business Gas Tariff (Online)
	Effective 1st April 2023
	Pence per kWh (ex VAT)
IC1	12.045
Annual Online Account Discount for customers using more than 8,000 kWh is £30.00 (ex VAT).	

Greater Belfast Business Gas Tariff (Online) Terms and Conditions

You must:

- Pay by Direct Debit.
- Read your own meter monthly and submit the readings to us through your firmus energy online account within the time frames stated in the reminder email or text.
- View your bills online. Paper copies will not be issued.
- If you fail to adhere to these conditions you will not receive the Online Account Discount.

Remember:

- We will remind you when your meter reading is due. If you submit a late meter reading this will not be used to generate or correct your estimated bill.
- firmus energy will endeavour to physically read all meters annually with any reconciliation being added to the following bill.

1. Our Greater Belfast Business Gas Tariffs are subject to a successful credit check.
2. Customers using up to 73,200kWh will receive a monthly bill (IC1).
3. Payment terms are 28 days from the bill date and payment by variable Direct Debit is mandatory.

4. Direct Debit failures will incur a charge of £7.50 + VAT. Two consecutive Direct Debit failures may result in firmus energy terminating this agreement and your supply may be disconnected.
5. Failure to pay debt owing to firmus energy may result in firmus energy passing your information to debt recovery agents and where appropriate law enforcement authorities.
6. If you wish to switch to another supplier, firmus energy must be given written confirmation 28 days before the date you would like to switch.
7. We may share the information we have about you with relevant industry organisations based on agreed industry processes. Should you choose to transfer your natural gas supply we may need to share information with your chosen supplier including details of any outstanding debt on your account.
8. Tariff prices are subject to VAT charged at the applicable rate and CCL (climate change levy) where applicable. Prices may be subject to changes in taxes or other changes, which we are required to make by law, and will be passed through at the required rate.

Independent information and advice can be obtained from The Consumer Council, Floor 3, Seatem House, 28-32 Alfred Street, Belfast, BT2 8EN. Tel: 0800 121 6022, Textphone: 028 9025 1600, E-mail: contact@consumercouncil.org.uk

The European Energy Consumer Checklist is a set of questions put together by the European Commission to allow consumers to compare information on energy markets across member states. Further information is available on request or at www.firmusenergy.co.uk/publications

Guaranteed Service Standards: Under the Gas (Individual Standards of Performance) Regulations (Northern Ireland) 2014, all gas companies in Northern Ireland must observe a set of agreed guaranteed service standards. A copy of these guaranteed service standards is available on request or can be found on the firmus energy website www.firmusenergy.co.uk/gss

At firmus energy we understand that no two customers are the same. We introduced our firmuscare scheme to make life easier for customers who have special requirements. Further information is available upon request or at firmusenergy.co.uk/firmuscare

If you smell gas or suspect a gas leak please report this immediately to the 24 hour Northern Ireland Gas Emergency Service on 0800 002 001, minicom/textphone 0800 7314 710.

firmus energy Greater Belfast Supply

- Bangor

Belfast

Carrickfergus

Carryduff

Castlereagh

Donaghadee

Dundonald

Holywood

Larne

Lisburn

Newtownabbey

Newtownards
- Annahilt

Ballygowan

Ballynahinch

Castlewellan

Crossgar

Downpatrick

Dromore

Drumaness

Dundrum

Hillsborough

Newcastle

Saintfield

The Spa

