Nominated Neighbour Scheme

NOMINATED NEIGHBOUR

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Help put a stop to bogus callers and feel safer in your home from unwanted visitors by joining the Nominated Neighbour Scheme. The scheme seeks the help of neighbours or relatives to check whether unexpected callers are genuine, especially those calling on more vulnerable members of the community.

You will get a card to hold up to the window or door telling the caller that you do not recognise them and to go to your Nominated Neighbour. The Nominated Neighbour will then try to check the caller's identity. A genuine caller will not mind following the instructions on the card.

How do I find a Nominated Neighbour?

Arrange with a trusted neighbour or a member of your family who lives nearby to be your Nominated Neighbour.

Ask them if they will be prepared to help you check the identity of any unrecognised callers to your home and if they would be willing to accompany them while they speak to you.

Complete the box with YOUR details and hand this card to your neighbour if they agree to help.

Name: ....

Address: ....

....

Telephone ....

You are my Nominated Neighbour

Thank you for becoming my Nominated Neighbour.

If an unrecognised caller attends the address of the person named overleaf while they are alone in the house, the caller will be shown a card instructing them to contact you, their Nominated Neighbour.

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Your name, address and telephone number will be displayed to the stranger if you agree to be a Nominated Neighbour.

This ensures that your vulnerable neighbour does not have to talk to any unrecognised callers at the door, until you have verified who they are and if necessary have returned with the caller to your neighbour's address.

If you are unsure whether the caller is on legitimate business or you are unable to verify who they are, then politely ask them to make an appointment. If they continue to try and gain entry to your neighbour's home then call the Police.

Thank you for making your neighbourhood a safer place.

CALL THE POLICE **101**
IN AN EMERGENCY ALWAYS CALL 999

C O P N I Commissioner for **Older People** for Northern Ireland

Keeping People Safe